

# Jim Manion

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## EDUCATION

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<b>Temple University</b> Master of Science, Sport Business	Philadelphia, PA May 2014
<b>University of South Carolina</b> Bachelor of Science, Sport and Entertainment Management	Columbia, SC May 2011

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## EXPERIENCE

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**Sports Systems** New York, NY  
*Technical Project Manager* February 2017 – Present

Own and manage projects for high-visibility clients for clients in the sport, media, and entertainment industry. Liaison between the client and our internal team including the sales team and developers. Lead project through all parts of development cycle, including product ideation, wireframe creation, quality assurance of features, deployment, and collecting user feedback for continued iteration. Ensured key delivery dates and expectations of my clients were met with effective time management, efficient communication, and quick problem-solving. Daily use of HTML, CSS, XML, JavaScript, JIRA, and Trello. Personal clients include Octagon, FUSE, MasterCard, Heisman, College Football Playoff, SEC, ACC, Pac-12, AB-InBev and others.

**Synergy Sports Technology** Remote  
*Customer Success Manager* January 2017 – August 2017

Working remotely, I solved customer support technical issues and handled client training and implementation.

**Thomas Jefferson University** Philadelphia, PA  
*Project Manager* June 2014 – February 2017

Pivoting out of sports, I provided data analysis for Thomas Jefferson University. I used my interest in numbers and math and presented my results to leadership.

**Temple University Football** Philadelphia, PA  
*Assistant Equipment Manager* May 2012 – June 2014

While studying for my Masters, I also supervised ten student managers and ran the equipment operations for the football team. Inventory Management and practice operations were my main responsibilities.

**Philadelphia University Men's Basketball** Philadelphia, PA  
*Assistant Coach* May 2011 – June 2012

After college, I assisted Hall of Fame coach Herb Magee in all aspects of the basketball program. During this time, I learned how to lead a team as well as how to run an organization.

**University of South Carolina Men's Basketball** Columbia, SC  
*Head Student Manager* May 2008 – May 2011

As a manager for the men's basketball team, I learned valuable time management skills as I balanced being a student and working 30+ hours a week during the season including travelling to every away game.